

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Wolfgang Daum et al.	:	
	:	Art Unit: 2443
Serial No.: 09/748,440	:	
	:	Examiner: Neurauter, George C.
Filed: December 27, 2000	:	
	:	
For: METHOD AND APPARATUS	:	
FOR APPLIANCE SERVICE	:	
DIAGNOSTICS	:	

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In response to the Office Action dated September 17, 2009, please amend the above-identified patent application as follows.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 7 of this paper.